

April 9, 2009

Ms. Kymberly Sullivan
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Subject: Evonik Degussa Workspace Reconfiguration

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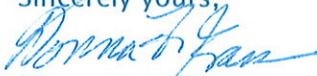
Dear Kymberly,

The reconfiguration of my company's Reception and Customer Service areas as well as former Library is now complete and our staff couldn't be more pleased with the results. Each of these areas has been totally transformed. This result was accomplished for the most part by reusing existing components with minimal outlay for new. We came in under budget with an end product that is striking in appearance yet extremely functional.

Our staff had a vision for how they would be able to use their respective work spaces more efficiently and a hope the outcome could be achieved with a nod to aesthetics, creating an environment of function and serenity. With this concept in mind, we met with you for a brainstorming session, telling you our must-haves, would-like-to-haves and would-this-be-possible-haves. And, oh yes, keep costs to a minimum, please. You listened well; you thought of the important details we overlooked; you asked the right questions. You were respectful of our wants and needs and not intent on imposing your vision on us, and you balanced it all with diplomacy and that rare blend of professionalism and warmth. You made it fun.

During each phase of the project you kept us fully informed as to what would happen and when, and that's exactly how it all unfolded. If a date or deadline was firm, we knew that. If there was a small window either way, we knew that—and why. This information in particular was critical for us to know so as to minimize and/or eliminate disruption of work flow. The entire project was brought to fruition in an atmosphere of purposeful calmness. And now, each time we open the door to our suite, we are welcomed anew into a space that engenders productivity yet is also soothing to the inner person. Thank you for that.

Sincerely yours,



Donna F. Evans
Executive Assistant